

## Table of Contents

Abstract (English)	ii
Abstract (Deutsch)	iv
Publication and Submission Record	vi
Acknowledgements (Deutsch)	vii
Table of Contents	xi
List of Tables	xii
List of Figures	xiii
Acronyms	xiv
Introduction	1
Chapter 1: <b>User innovation in communities: A systematic literature review</b>	26
Chapter 2: <b>Lessons learned from establishing the Energy Informatics business model: The case of a German energy company</b>	60
Chapter 3: <b>Triggers of collaborative innovation in online user communities</b>	92
Chapter 4: <b>Identification and classification of user innovation: The parallel market and the importance of context and complexity</b>	126
Chapter 5: <b>How user–innovators pave the way for a sustainable energy future: A study among German energy enthusiasts</b>	153
Conclusions	183